



User Requirements – Q²Online™ Banking

As with most online applications, connectivity, user hardware, browser support and integration is critical to providing the best user experience. We work hard to make sure that the most popular systems represent Q²Online Banking properly and securely. Below is a summary of recommended hardware, browsers, and accounting software that we test and support.

Recommended Minimum User Hardware and Connection:


- Standard PC or Mac (*Pentium IV/1 GHz processor or higher/500 Mb RAM or greater*)
- Microsoft® Windows 98/ME/2000/XP/Vista or Mac OS-X
- Cable, DSL or ISDN Internet connection (*dial-up supported for basic consumer users only*)*
- Preferred or supported browser for consumer users
- Preferred web browser ONLY for commercial users
- Security, anti-virus and Spyware updates applied
- A valid email address and telephone number

***Note:** Satellite cable connections often have difficulty supporting encrypted (HTTPS) applications. Because online banking is HTTPS encrypted for the safety of your financial information, some satellite cable connections may exhibit slow response.


Preferred Browsers by Operating System:

The following browsers have been tested and determined to provide the most complete, reliable user experience for Q²Online Banking. Q²Online security has also been optimized for these browsers. **Preferred browsers are required to properly support Q² Commercial Banking customers.**

Microsoft Operating Systems

Browser		Current Version	Download Location
Microsoft® Internet Explorer		7.x	http://www.microsoft.com/windows/ie/default.mspx

Mac Operating Systems






Browser		Current Version	Download Location
Firefox (Mozilla)		3.0.x	http://www.mozilla.com/firefox/

Supported Browsers by Operating System:




The following browsers have been tested and determined to provide required functionality for Q²Online Banking. These browsers may show minor behavioral or cosmetic differences for Q²Online Banking, but generally support the use of the Retail Banking application and functionality. It is always recommended to use the latest browser version available from the provider.



Microsoft Operating Systems

Browser		Current Version	Download Location
Microsoft® Internet Explorer		6.x, 7.x, 8.x	http://www.microsoft.com/windows/ie/default.msp
Firefox		3.x	http://www.mozilla.com/firefox/
AOL Browser		9 SE	http://free.aol.com/tryaolfree/cdt.adp?699577
Safari		3.x	http://www.apple.com/support/downloads
Chrome		1.x	http://www.google.com/chrome

Mac Operating Systems (use Mac version of popular browsers)

Browser		Current Version	Download Location
Firefox		3.0.x	http://www.mozilla.com/firefox/
AOL Browser		10.3.x	http://free.aol.com/tryaolfree/cdt.adp?699577
Safari		1.3.x, 2.x, 3.x	http://www.apple.com/support/downloads

Q² will continue to evaluate browsers not listed within this document. Contact Q²Support with any browser-related questions or suggestions.

Supported Account Management Software:

Microsoft Money

- Money 2007 Deluxe
- Money 2007 Home & Business
- Money 2007 Premium
- Money Essentials
- Money Plus Deluxe
- Money Plus Home & Business
- Money Plus Premium

***Note:** Microsoft no longer supports other product versions of Money. Users are recommended to upgrade to one of the versions listed above for problems arising from version specific defects. For more information, please go to: <http://support.microsoft.com/gp/lifeselectmoney>

Intuit Quicken and Intuit QuickBooks

Supported versions of Quicken and QuickBooks are dependent on the financial institution’s contract with Intuit.